



Date

Name: _____

Address: _____

Dear Sir/Ma'am:

Greetings!

We wish to express anew our sincerest gratitude for choosing AZ Com as your Data Communications provider.

At present, we are on the final stage of completing our plan to upgrade our existing VSAT system. The present Gilat Skyblaster VSAT system will soon be replaced by a new and better technology in the form of Gilat's Third Generation of VSAT.

This Third generation VSAT product known as the Gilat SkyEdge IP promises an improved features and benefits to the existing Voice Performance, Virtual Private Network Acceleration, Network Security and Efficiency as well as Superior Upstream Access Scheme that the Skyblaster offers.

Our plan is to have the internal migration within our network starting next week. Based on our own technical studies and survey, we also expect that the remote migration will start around 15th of May to all our existing subscribers.

In line with this, a new monthly rate (depending on your plan/preferred plan) will be implemented as soon as you signify your intent to renew your existing subscription which expired/expires on _____.

Further to this, our company shall shoulder all the necessary travel expenses required for this activity as part of our commitment to serve you better. Our field engineers will be ready to visit your site once you signify your intention to us.

Thank you.

Very truly yours,

KAM

Conforme:

Sign over printed name